

SCIL Vet ABC Plus Fast Facts

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Please Visit



<http://www.vetnovations.com/service.html>

for additional troubleshooting procedures and support









SCIL Vet ABC Plus – Fast Facts

Start Up Cycle


A Start Up cycle is performed every time the machine is powered on by turning on the switch at the back of the machine. A temperature check cycle will initiate on power up and once it passes the Start up Cycle will begin. Samples should not be run until a Start Up has passed.

To initiate a Start up Cycle Press the Status Button  located at the top left of the screen and then press the Green Start Up Button  on the bottom right corner of the screen.

Installing the Reagent Pack

1. Remove the 4 red caps (3 on the bottom ports and 1 on the top waste port)
2. Firmly place the reagent pack into the right side of the Vet ABC Plus and connect the waste line to the top of the pack. ABC should be facing out.
3. Press the Maintenance Button 
4. Press the Reagent Tab at the top of the screen
5. Press the Delete button to close the old Reagent 
6. Press the Replace Button 
7. Press the OK Button to confirm the reagent replacement 
8. Press the Edit Button (notepad) 
9. Press the Internal Keyboard Button 
10. Enter the Lot number in the text field. The Lot number is located on the front of the reagent pack. (ex. 090706W3) If the Lot number is entered correctly the pack information will be loaded into the empty text fields
11. Press the OK Button. The pack should now be at 100% 
12. Press the Prime Button. 

CBC % Left in Pack

1. Press the Maintenance Button 
2. Press the Reagent Tab
3. The percentage remaining is found on this screen

Burp Reagent Pack

Make sure that you Burp your pack regularly. Remove the waste line at the top of the reagent pack and press a pen or screw driver on the top port to release any build up of air inside the waste. The more the machine is used the more regularly you will have to burp the pack.

User Profiles



VET – General user, No password required. Press the valid button to log on.



ADMIN – Password enforced. Allows user to archive software and analyzer settings. Calibration can only be performed by the ADMIN user profile.






TECH – Authorized service provider login.

SCIENTIST – Not used

Default Species Selection

Selecting your default species will not only make it more convenient when running samples on the most common species you treat and test at your clinic.

1. Press the Maintenance Button 
2. Press the Settings Button 
3. Press the Analys. Tab at the top of the screen
4. Press the Circle beside Species
5. Press the Species name that you would like to set as your default species.
6. Press the Default Species Button 
7. The Default Species text field should now have the species name that you selected.
8. Press any Menu Button to exit this screen.

Status Indicator

The Status Indicator Button located in the top right of the screen has 3 states.



GREEN - Indicates that the machine is functioning fine with no Alarms



ORANGE - Indicates that an alarm has been raised
You are still able to analyze a sample



RED - Indicates that an alarm has been raised and the machine is locked
You cannot analyze samples until the alarm is resolved.

The 5 possible categories for Alarms in order as shown on the Status screen are;

1. Instrument Alarms (Vet ABC Plus Icon)
2. QC Alarms (QC Icon)
3. Reagent Alarms (Drop Icon)
4. Archive Alarms (Archive Icon)
5. Application Alarms (Disk Icon)



A message will be displayed explaining the reason for the Alarm.

More information on these alarms can be found on pages 17/18 of this manual and in the **SCIL Vet ABC Plus Short User Manual in Chapter 13.**




Ensure your start up has passed, your QC has passed and your Archives are up to date. This will help prevent and resolve most Status Alarms.

Analyzing a Patient Sample

Requirements

- Use only EDTA K2 Lavender Top Tubes
- Ensure tubes are filled at least half way
- Mix sample thoroughly by inverting 10-12 times
- Analyze the sample as soon as possible

Procedure

1. Log on as VET or ADMIN
2. Press the Species Selection Button to change the species if necessary and
 select the species you are going to analyze
3. Press the Internal Keyboard Button and enter the Sample ID and any other
 fields you wish to input. An Auto ID is generated for the Sample ID.
4. Press the OK Button 
5. When the needle comes down place the sample tube under the needle and press the sample bar to aspirate the sample
6. Once the analysis is complete the measured results and histograms will appear on the screen.
7. If you notice any flags or alarms and are unsure of what they mean, please consult the Flags and Limits section of the Fast Facts Manual. You can also consult your SCIL Vet ABC Plus users manual for more detailed explanations.

Sample ID→ is the only field that must be filled in to run a sample. **AUTOSID** is default.

Animal ID→ the patient will be saved internally and can be identified by this.

Date of Birth→ if you use this field, you must enter all fields (Month, Day, Year)

Daily Quality Control Handling

Materials required:

- One 2.5-mL vial of *Minotrol*, Blood Control.
- QC Target Values loaded for the appropriate LOT #
- Dust Free Gauze

Caution

The Blood Controls;

- Must be stored in a refrigerator between 2 and 8 degrees Celsius.
- Can never be frozen at anytime.
- **Cannot** be left out for more than **10 minutes** at room temperature.
- Cannot be held in a hand while waiting for control results, may get too warm.
- Do not use a Blood Rocker.
- Only remove the control that you are going to use from the refrigerator.
- Do not store controls in the refrigerator door

Blood Control Preparation**

- Read entire Quality Control Procedure in Fast Facts.
- Remove ONE Blood Control Vial from the refrigerator.
- Invert the vial back and forth slowly, paying attention to the concentration of cells at the bottom of the vial. There should **not be** a concentration of cells at the bottom of the vial when the vial is properly mixed. The bottom of the vial should be almost transparent when in the inverted position. **DO NOT SHAKE**
- Once the control is properly mixed, roll the blood control vial in your hands until the vial is almost at room temperature. A good way to check the temperature is to press the vial to your cheek.
- The Blue and Green controls mix fairly easily while the **Red control** contains more cells and requires a longer inversion period.
- When running multiple Blood Controls, always invert the vial 10 times before each sample. Do not continue to roll the vial in your hands.

TIPS

If a control has been left out of the refrigerator too long the HGB value will be either too high or

too low and usually accompanied by the exclamation flag !

If a control is dropped it may damage the cells and cause SCH, MIC flags as well as the \$ Flag





If dried flakes of blood have fallen inside the vial due to flaking around the rim and cap there is a

chance that the * flag or the \$ flag may appear beside the WBC or RBC measure value and

could possibly create a low value due to a blockage. PLT counts are affected as well.

Minotrol is stable until the printed expiration date if unopened. Once the control is opened it is good for **16 days** in a refrigerator stored between 2 and 8 deg C as long as proper handling procedures have been followed.

Quality Control Procedure

1. Run a Start Up Cycle and confirm that the Start up passed before running a blood control sample.
2. Press the Sample Identification Button. 
3. Enter the lot number of the blood control you are going to run in the "Sample ID" field. (eg. MX010H)
4. Blood Control Preparation¹ as stated above.
5. Press the OK Button 
6. A quality control information screen will appear and the needle will come down. Remove the cap and place the vial under the needle, press the sample bar to aspirate the sample.
7. Place the vial upright in a holder beside the machine until it is time to run another sample.
8. When the analysis of the sample is complete, the results will display on the screen. The machine will indicate if any values are out of range by assigning an "L" for LOW or an "H" for High beside the value(s) that is/are out of range.
9. If any of the values aren't within range on the first sample, re run the control two more times and keep all three Quality Control result print outs.
10. If the results are not satisfactory then perform a concentrated cleaning followed by a Start Up Cycle before re running a Blood Control. Most problems are resolved by following this process.
11. Once a successful Quality Control has been completed, put your control vial back in the refrigerator.
12. The machine will ask the user to Archive the Quality Control Data.
 - Press the Maintenance Button 
 - Press the Archive Tab at the top of the screen.
 - Press the Circle beside QC
 - Press the Complete Export Button 
 -
13. If at anytime you feel you need assistance with any of the steps outlined or help with troubleshooting your Vet ABC Plus, please call Vet Novations technical support. Fax any failed or questionable results and start up cycle print outs to the fax number below.

Technical Support Phone



1-866-382-6937

Technical Support Fax

(705) 726-9202

Machine Shutdown Procedure

It is very important to follow the shut down procedure for your Vet ABC Plus.

1. Press the Exit Button located at the bottom left of your screen 
2. Press the Shut Down Button 
3. Allow the machine to complete its shut down cycle
4. Power the machine off by flicking the switch located at the back of the machine to the right of the power cable.

Other Buttons







Reset Button will reboot the instrument without switching off the power.



Logout Button will end a session and return to the log in screen

There is an On/Off Timer that can be programmed to turn your machine on and turn your machine off as specified by the user. To access this menu;






1. Press the Maintenance Button 
2. Press the Settings Button 
3. Press the Cycles tab at the top of the screen
4. Press the circle beside On/OFF
5. Press the Edit Button 
6. Press the Internal Keyboard Button 
7. You can now enter your starting time, ending time for each day of the week

IMPORTANT

ALWAYS cover the Vet ABC Plus after it is shut down with the provided **Dust Cover**




Concentrated Cleaning

A minimum of one per week is required. Some clinics, depending on frequency of use, will have to perform more than one a week if instructed to do so by Vet Novations Technical Support.

1. Press the Maintenance Button 
2. Press the Customer Service Button 
3. Press the Circle located beside Concentrated Cleaning
4. Press the Start Cycle Button 
5. Press the OK Button to proceed 
6. Follow the instructions on the screen. WBC is on the left RBC is on the right. Minocclair is 50/50 Javex/Distilled water for a total of 6 mL.
7. Use your Key to open the front door. Close the front door once you have finished following the instructions.
8. Press the OK Button  to begin the process. The process will take 10 minutes to complete.

Chamber Cleaning Procedure

This procedure should be done after every 100 Animal Samples

1. Log in as VET and press the Maintenance Button 
2. Select the Service sub menu at the top left of the screen
3. Press the Customer Service Button 
4. Press the purple button beside Chambers Draining
5. Press the Start Cycle Button 
6. Open up the Front Door of the Vet ABC Plus
7. Use the Vet ABC 2.5mm Allen Key screw driver to loosen the one screw holding the black cover on. Once the screw is loosened about 3 turns the cover will lift up. Pull the cover towards you to remove it.



8. Use a dampened KimWipe with distilled water to clean around the rim of each chamber. Be VERY CAREFUL not to allow any of the crystallized flakes to land inside the chambers



9. Put 3mL of distilled water in each of the chambers and start the Chambers Draining cycle again
10. Slide the black cover back on making sure the cover sits flush against the frame and no tubes are pinched. Run a concentrated cleaning once you have finished.

Calibration

The SCIL Vet ABC Plus should be calibrated every six months.

Before Calibrating





- Perform a concentrated cleaning
- Run 3 Daily Quality Controls and make sure they are consistent. The values can be out of range but must be consistent with each other.
- If you are unsure of your results please call technical support before proceeding with the calibration.


DO NOT remove the Calibration Fluid from the refrigerator until step 6 is complete and you understand the instructions.

Do not follow the instructions that come with the calibrator. Only follow these instructions to complete the calibration.

When calibrating your machine the measured value of each parameter may not reflect the target values indicated on the sheet provided with the calibrator vial. Your goal is **not** to recreate the values on the target sheet provided with the calibrator vial; the targets are used as reference for calibrating the instrument.

If you are in the middle of doing a calibration and need to call technical support make sure you **return your calibration fluid to the refrigerator.**

1. Press the Quality Control (QC) Menu Button 
2. Press the Cal. Tab at the top of the screen
3. Press the Calibration Creation Button 
4. Press the Internal Keyboard Button  and fill in all required data. This information comes with your calibrator vial on the sheet provided.
 - Set the number of cycles to 6.
 - Enter the expiry date of the calibrator vial and the CX LOT #
 - Enter the target values as shown on the calibrator vial sheet
 - Press the Cancel Button when all data has been input.
5. Remove your calibrator vial from the refrigerator and follow the Blood Preparation instructions found in the Daily Quality Control instructions
6. Press the OK Button the calibration cycle will begin. 
7. The needle will come down. Aspirate the sample by placing the vial under the needle and press the sample bar.

8. Results will be displayed. Press the OK Button  to accept the results
9. You can press the Cancel Button to discard a run and re run the sample if you feel that the results are not satisfactory.

If during any Run, the results are displayed and there is no OK Button, the machine won't accept that run due to a flag on one of the parameters. Press the Cancel Button to proceed. You will have to re run the sample.

If your calibration fails, **return your calibrator vial to the refrigerator immediately.** Keep your print out and all related information and call Vet Novations technical support line for further instructions. You can also fax your print out to the Vet Novations technical support fax line.

**Technical Support Phone
1-866-382-6937**

**Technical Support Fax
(705) 726-9202**

Archiving Settings

The Status Icon will inform the user when an archive update is required.
The SCIL Vet ABC Plus USB Key must be inserted in the front slot of the instrument.
All data is saved to the USB Key.
The five categories that require the user to archive data are;

Settings Archive – Corresponds to the instrument settings.
Can be created or restored by the ADMIN user.


Analyser Archive – Corresponds to the instrument adjustments.
Can be created or restored by the ADMIN user.


Logs Archive – Logs archives can only be created.
Can only be created.

QC Archive – QC data must be archived when target values are loaded, a QC sample is performed and when a control is deleted.
Can only be created.

Analyses Archive – Corresponds to the patient results.
Can only be created.



Access Archive Menu


- Press the Maintenance Button 
- Press the Arch. Tab at the top of the screen.

 The category it does not require archiving

 You are required to create an archive

Create an Archive

- Press the Circle beside the category you want to archive
- Press the Complete Export Button  or
The Incremental Export Button 

If you do not want to create an archive but want to stop the Status Button from flashing, press the Circle Button beside the flagged category and press the Reset Button. 

Flags

***** - following either WBC, RBC HCT or PLT -- system analyzed the sample 3 times but all 3 counts differed and were outside the system's precision limits (see below). Result should be verified by repeating the sample.

\$ - between the test result and the units -- 3 counts were made and 2 were within the system's precision limits (see below). The result can be accepted.

! - next to the HGB result -- the difference between HGB blank done for this analysis and the HGB blank done for the previous analysis was outside the system's precision limits. Instrument provides a result based on the previous HGB blank. Result can be accepted. If flag persists for more than 3 consecutive times call Vet Novations or See Section 7, 5. Troubleshooting, page 7-25 of the Vet ABC Plus Manual

H / L – behind result: Result is higher / lower than the reference value.

---D or < printed instead of a result -- linearity range for that parameter has been exceeded (see below). Repeat using a 1:2 dilution with saline solution. Multiply your results by 3.

MIC following PLT Flags -- microcytes present in the platelet measurement zone. Verify result with manual count.

SCH following PLT Flags -- schistocytes or platelet aggregates present in the platelet measuring zone. Review slide before reporting results.

SCL following PLT Flags -- small particles in the 2 - 3 fl zone. Reanalyze sample. If flag persists, perform an automatic cleaning cycle and repeat again. If flag still persists, perform manual platelet count.

AG1 and AG2 – Flags for big Leucocytes aggregates (> 1,5 % / 2,5 % of total Leucocytes). Mix sample properly and repeat measurement.






Load Quality Control Target Values SCIL VET ABC PLUS

Download QC Target Values to USB

1. Insert your Vet ABC Plus USB Key into a computer with Internet access.
2. **VERY IMPORTANT** – Before downloading a new QC Target Value file make sure you delete the old file on the USB key named;
“qctget_MXxxx_MIC60_VetPack_std.csv”
3. Go to www.vetnovations.com/service.html and click on the link named “Current Quality Control File”. Make sure the expiry date is the same as your LOT of controls. Once the file download window appears click Save on the download window and navigate to your USB Key and click Save.
4. Left Click on the Green Arrow icon located in the bottom right corner of your computer screen and select “Safely Remove Hardware”, highlight the USB Key and click Stop. You can now remove your USB Key from the computer.



DO NOT load all 3 sets of target values (low, normal, high) in all three columns, unless you want to open and run all three control vials daily. Load the targets as you need them. After loading the QC values for a Vial DO NOT delete the values until the expiration date written on the Control Vial Box. You cannot enter a QC Lot # twice.

Upload QC Target Values to Vet ABC Plus

1. Insert the USB Key into the front slot of the instrument.
2. Log on with either the VET user profile or the ADMIN user profile
3. Press the QC Button. 
4. Select the first column for Low (blue), second for Normal (green) and third for High (red) in the QC screen by pressing the circle button at the top of the column. (Three columns can be used to run 3 control levels each day.)
5. Press the Control Importation Button 
6. Press the control level you want to load and press the Control Importation Button  again . Load only the control you plan on running. A control modification screen will appear.
7. Press the Internal Keyboard Button. Press the “interQC time limit” at the top of the screen, highlight the text field and delete the default “24” and replace it will 9999. Press the Valid Button to accept the change. 
8. The QC targets are now loaded for the selected QC vial. The Status Indicator will flash orange and ask you to run a QC immediately. Refer to the Daily Quality Control Instruction.

Deleting QC Target Values

To delete the QC target values from the Vet ABC Plus;

1. Press the QC Button 
2. Press the Circle Button at the top of the column that you want to
3. Press the Delete Button at the bottom to close the current control. 
4. The column will now be empty and you can load a new set of Quality Control Target Values for the next control vial that will be used. You will be asked to archive the changes.

SCIL Vet ABC Plus

Troubleshooting Status Messages



Instrument Status Button

1. Start Up Cycle Failed
 - Make sure there is fluid left in the reagent packs port 2 and 3
 - Re run Startup
 - Run concentrated cleaning and re run start up
2. Invalid Start Up Cycle
 - Initiate the Start up Cycle
3. Cycle Cancelled by User
 - Initiate Start Up Cycle
4. Critical Cycle Error
 - Check information in Maintenance/Logs/Errors. Press Print button.
 - Fax print out to Vet Novations.
5. Reagent Temperature Error
 - If the clinic is below 18deg Celsius in the morning this may trigger the alarm
 - If the machine is placed near a window this may trigger the alarm.
 - Restart unit to clear error
 - This error has no effect on sample results.



QC Status Button

1. Inter QC time limit
 - QC target values have been loaded but a Blood Control has not been run yet.
 - Run the corresponding blood control.
2. Invalid QC Lot Number
 - Cannot use Lot # more than once.
 - Edit the Lot # loaded in the QC menu by selecting the Edit/Keyboard buttons
3. XB Drift
 - Run QC and call Vet Novations Technical Support
 - Can be caused if default species limits have been changed



Reagent Status Button

1. Reagent Empty
 - Pack is empty and needs to be replaced
 - A pack was replaced but the user forgot to reset the reagent count.
2. Reagent Pack Expired
 - Verify the expiry date, replace reagent pack.
3. Low Reagent Level PACK
 - Reagent is getting low, pack needs to be replaced soon
 - Monitor the % of reagent remaining or replace pack to be safe.



Archive Status Button

Path: Maintenance/Arch

1. Settings Archive should be Archived
 - Log in as ADMIN (pw:SCIL) and archive Settings
 - When any machine changes are made by user, Settings must be archived
2. Analyzer Archive should be Archived
 - Log in as ADMIN (pw:SCIL) and archive Analyzer Settings
3. Logs Archive should be Archived
 - Logs must be archived once a month
4. QC Archive should be Archived
 - When a control is closed you must archive the QC
5. Analyse Archive should be Archived
 - Archive Analyse when prompted or once a week to back up data.



Application Status Button

1. LIS Connection Failed
 - There is a problem with transferring data to a computer
 - User accidentally pressed the "Send button"
2. Printer Error
 - Make sure printer is turned on, plugged in, has paper or toner.

ICONS

MENU



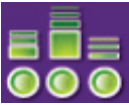
Sample ID – Enter data for running a sample



Quality Control – (Quality control data, calibration)



Results Archive – Stored and searchable results up to 1000 results



Maintenance – (Reagents, archive, stats, logs, service)



Status – Displays all alarms, run a Start Up from this screen



Exit – Change user, restart or shut down machine



Help – Provides help with the current screen

ACTION



Start up – Initiates a Start Up Cycle



Shutdown – Shuts machine down



Restart – Restarts machine



Logout – Disconnects current user and displays the Log In screen



Edit – Allows user to begin making changes within the current screen



OK – Validates an action



Cancel – Cancels an action



Reset – Resets the entered fields or bypasses the need to archive



Delete – Deletes the selected item



Back – Returns to previous displayed screen



View – Displays additional information



Print – Forces the machine to print the current screen



Send – Sends data to computer



Species – Allows user to change species



OK – Confirms an action



Cancel – Cancels an action



Emergency Stop – Stops a cycle in progress



New User Button – Used to create a new user in the settings menu



Keyboard – Opens virtual Keyboard



Valid – Validates keyboard entry and moves to next field



Close – Closes keyboard after entries are all complete

Quality Control



Import Button – Used to import Quality Control Target values



Control History – Shows the control history stored in machine



QC Expired – Loaded QC data is out of date



Inter QC time has elapsed – Instrument expects a QC to be run



Invalid QC – Some of the parameters are out of range on the last ran QC



QC Passed – All parameters are within range



QC Icon – displayed when proper QC lot # is entered in Sample ID



Calibration Creation- Used to calibrate machine, opens menu

Reagent



Reagent Replace – Used to replace the current reagent pack with a new one



Prime – Used to prime the machine with reagent



Start Cycle – Starts a selected cycle such as priming etc.

SERVICE



Settings – (Date, time, printer, network, species, alarms)



Customer Service – (Prime, back flush, concentrated clean, chambers draining)



Service Cycles – (Needle, carriage, valves etc.)

ARCHIVE



Complete Archive – Archives all data found in machine



Incremental Archive – Archives the last 30 days of information



Restore Button – Settings and analyzer settings can be restored to an older configuration